



Unit 12, Parc Teifi Business Park, Cardigan, Ceredigion, SA43 1EW
 Tel: 01239 621821 Fax: 01239 615961
www.ultimacleaning.com

Data Privacy Policy

RESPECTING YOUR PRIVACY

We are committed to protecting and respecting your privacy in compliance with the requirements of the Data Protection Act 2018 incorporating the General Data Protection Regulation (EU) 2016/679.

THE WEBSITE

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies with all UK national laws and requirements for user privacy.

DATA CONTROLLER INFORMATION

This website is owned by Ultima Cleaning Ltd.

USE OF COOKIES and PERSONAL INFORMATION

This website uses cookies, provided by Google Analytics, which collect data of how the visitor interacts with our website as well as their location, this won't however collect, store or save any personal information.

You are not required to provide any personal information to browse the public areas of this website.

Upon placing an order on this website, you will be required to provide personal information such as your name, e-mail address, shipping and invoice address, telephone number, or any other data that can be used to identify you and link you with your order. We will use this information to process your order. We will ensure that all personal information supplied is held securely in accordance with the General Data Protection Regulation (EU) 2016/679, as adopted into law of the United Kingdom in the Data Protection Act 2018. Further, by providing telephone, address and email details, you consent to Ultima Cleaning Ltd

Ultima Environmental and The National Academy of Crime Scene Cleaners are part of Ultima Cleaning Ltd.



Registration No. 753 1486 28
 Registration No: 3988154 Cardiff
 Company Director Mr. B D Giles Company Secretary Mrs. L Giles
 Issue No.1 Ref No: ISO141 Next Review Date: 23/04/2020





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contacting you, using any of those methods. The same applies if you voluntarily decide to open an account when placing an order or you book a NACSC course.

NACSC INFORMATION

To meet certain contractual and legal obligations and as part of our endeavour to ensure best practice within our industry, additional information will be collected and retained from such Persons who have been trained by NACSC* and/or their respective companies who form part of the network of NACSC members. Such additional information as support documents for Insurances, Waste Carriers Licence, Inoculation, and DBS status, are required to ensure and monitor compliance with legislation, demonstrate due diligence, and as part of a contractual obligation before work is passed to those Persons or their respective company by NACSC. Details of vehicles, equipment, and number of staff available, are required to allocate such work appropriately. Information is also used to process memberships and allow such Persons access to the protected members' area of the website.

You have the right at any time to request a copy of the personal information we hold on you. Should you wish to receive a copy of this, or would like to be removed from our database, please contact us at helpdesk@nacsc.co.uk

BREACH NOTIFICATION

We have strict security standards and adopt appropriate technical and organisational measures to prevent any unauthorised access, unlawful processing or disclosure of data. In the event of a breach in security we will take immediate steps to resolve the situation, notify the relevant authorities and advise affected persons as soon as is reasonably possible to do so. (See ISO144 'Data Breach Notification Process')

We do not pass on any personal data to third parties* such as other companies for re-marketing purposes.

*except when legally required to do so, for example as part of a criminal investigation.

*NACSC is the National Academy of Crime Scene Cleaners and is a division of Ultima Environmental.

Please note, we are regularly reviewing how we process and protect data. Any changes to our policy will be publicised.

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